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Thursday, June 2, 2016 9:00 a.m. or immediately following previous meeting

Tod Hall Board Meeting Room

#### **AGENDA**

- A. Disposition of Minutes for Meeting Held March 15, 2016
- B. Old Business
- C. Committee Items
  - 1. Discussion Items
- Tab C.1.a.
- a. Audits Timeline Matrix

This matrix tracks the progress of the implementation of recommendations for improvement or correction made by internal and external auditors. Packer Thomas will report.

- b. Internal Audit Risk Assessment for Fiscal Year 2016-2017 Packer Thomas will report.
- c. Update on Position Search for Director of Internal Audit and Risk Assessment Neal McNally, Vice President for Finance and Business Operations, will report.
- D. New Business
- E. Adjournment

## Audits Timeline Matrix Summary As of April 29, 2016

The 32 recommendations at April 29, 2016 are from 2 external auditor management letters and 10 Packer Thomas (PT) internal audits. This compares to 41 recommendations at February 12, 2016.

	Number o	f Recommen	dations				
	To	tal	Critical	Behind	On Schedule	Comp	lete
Audit Name	2/12/16	4/29/16	2/12/16 4/29/16	2/12/16 4/29/16	2/12/16 4/29/16	2/12/16	4/29/16
E&Y FY2007 Management Letter	1	1		1	1		
PT Human Resources (Feb 2012)	3	1		1	1	2	
PT Grants (Jan 2014)	4	3		2	2	2	1
PT Segregation of Duties (April 2014)	4	4		4	4		
PT Events Management and Unrelated Business Income Tax (April 2014)	2	1				2	1
PT PCard-Analysis of Audit Procedures (Sept 2014)	1	0				1	
PT Contract Management Specific to Services (Oct 2014)	2	1			1	2	
PT Security of Personally Identifiable Information (Nov 2014)	4	4		4	4		
PT Academic Processes (Feb 2015)	5	2	1	1 1	. 1	3	
PT Cash Collections Sites (July 2015)	7	7			3 2	4	5
PT Housing and Residence Life (Oct 2015)	5	5		1 1	2 2	2	2
PT Compliance Audit (Oct 2015)	2	2				2	2
Crowe Horwath FY2015 Management Letter	1	1				1	1
Totals	41	32	1 0	10 6	9 14	21	12

# 9 deleted, 0 added

Legend:	Critical	delay Behind but manag	geable	On schedule	Completed		
Audit Name	Deadline	Summary of Recommendation	Summa	ry of Response	Status 2/12/16	Status 4/29/16	Comments
E&Y Mgt Let FY 2007 (Oct 2007)	09/30/16	The University should review the draft DRP plan to ensure it meets requirements in the event of a disaster. It should be tested to ensure that it functions as intended, includes a continuity strategy based on University priorities, and encompasses all key processes. A Business Impact Analysis (BIA) should be performed to determine the functions that are considered essential to the University's core business operations and the timeframe that these need to be recovered. Annually and when major changes occur to the technology environment, the plan should be reviewed, revised, and tested. [This recommendation was made in prior years.]	Several steps have beer repeated language to program of the disast estimated that a complet specific disaster recover within 6-12 months for the SCT Banner system Banner specific disaster level agreement with O as YSU's disaster recover Hardware was purchas with Ohio State University to Columbus to install testing connectivity to			The reciprocity agreement with the University of Akron has been signed. ITS is testing the DR rack and hopes to install within 90 days.	
PT Human Resources (Feb 2012)	07/31/16	The Department of Human Resources should be responsible for processing all new hires and should orient all new employees to help ensure that University policies and procedures are properly communicated to new employees.	with the exception of s processed by Human R HRIS will be charged v initiate and implement hiring process. Human	with researching ways to workflows to expedite the Manager, with researching ways to workflows to expedite the Resources will collaborate the to formulate and implement entation program.			Parallel testing through PeopleAdmin continues.  After testing is complete, a paperless hiring process will be rolled out. Part-time faculty orientation has been implemented.

Legend:	Critica	l delay Behind but manag	geable On schedule	Completed	Į.	
Audit Name	Deadline	Summary of Recommendation	Summary of Response	Status 2/12/16	Status 4/29/16	Comments
PT Grants (Jan 2014)	12/31/15	are being performed by the appropriate persons.	A request has been initiated to start a new search for a grants coordinator. One of the main goals with this position is to provide better education and service to PI's by increasing outreach efforts including grant submission procedures, budgeting, etc. A search is underway for a new Associate Provost and Dean of Graduate Studies and Research. This individual will restore continuity to supervision of the OGSP. A formal review of duties will be performed at that time.			The Director of Grants and Sponsored Programs and the AVP for Research have completed a review of assigned duties to determine task appropriateness. Going forward, the Office of Research hopes to extend this review of assigned duties to both upstream and downstream organizations to ensure smooth transition from faculty to pre-award to post-award processing. Thus far, two training sessions have been held for all faculty; multiple research training meetings have been held in every college and many departments, as well as with several individual faculty members. The Grants website is now updated, with all essential Grants Office forms updated and web-enabled. New business processes have been defined so as to expedite and clarify grants management processes. Four Board Policies related to Grants have been updated with the Board of Trustees in December.
PT Grants (Jan 2014)	06/30/16	Currently, all accounting and operating functions are conducted by one individual. At a minimum, the bank statement should be reconciled by someone other than the sole YSURF staff and invoices should be approved by the YSURF staff's supervisor.	The YSURF President will bring the recommendation to the attention of the YSURF Board and will provide a follow-up response to the University.			Independent Legal Counsel for YSU Research Foundation has been engaged, and plans are being formed to reform and populate the Board of Director vacancies, as well as the YSU Research Foundation Officer vacancies. (Secretary and Treasurer). The fully staffed Board and officers will address strategic and operating concerns.
PT Grants (Jan 2014)	06/30/16	We suggest that management consider developing a specific strategic direction for the YSURF and communicating it to employees.	The YSURF President and Board will work with University leadership (President, Provost, and Associate Provost and Dean of Graduate Studies and Research) to clarify the strategic direction and operation of YSURF.			Independent Legal Counsel for YSU Research Foundation has been engaged, and plans are being formed to reform and populate the Board of Director vacancies, as well as the YSU Research Foundation Officer vacancies. (Secretary and Treasurer). The fully staffed Board and officers will address strategic and operating concerns.

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Audit Name	Deadline	Summary of Recommendation	Summary of Response	Status 2/12/16	Status 4/29/16	Comments
PT Segregation of Duties (April 2014)	9/30/17	There is a lack of segregation of duties for manual payroll time entries. There are employees who have the ability to enter manual time entries without additional approval or verification. This lack of segregation of duties increases the risk that incorrect or fraudulent paychecks may be issued. Manual time entries should be tracked and an individual should be assigned to confirm the validity of all manual time entries. This individual should not have access to create a manual time entry.	The Payroll Department, based on approved source documentation, is responsible to enter hours/time for the minority of hourly timesheets that were not electronically processed through self-service Banner. As a compensating control, a report will be developed to identify any hours manually entered. This report will be compared to the source documents by a different individual than the individual entering from the source document. Also, the Banner HR/Payroll security role classes were reviewed and the number of individuals with both duties has been reduced and segregated.			System constraints include lack of a two-step process for processing payroll adjustments after the supervisor approval and lack of an audit trail for any changes made after the supervisor approval. Banner XE includes enhancements that are anticipated to reduce risk of improper adjustments being made without detection. However, due to unanticipated factors, including employee turnover and competing priorities in the IT area, this upgrade is currently not scheduled to be implemented until at the earliest the second quarter of 2017. Some compensating controls currently in place include the distribution of personnel reports after each pay to the Financial Managers, audit reports generated from the system to identify irregularities, and external audit procedures performed on payroll.
PT Segregation of Duties (April 2014)	9/30/17		Security access has been redesigned to limit the ability to perform the above workflow to only the Associate Controller. These functions are necessary for the Associate Controller in order to supervise the Payroll Department as well as the general accounting functions in the Controller's Office. However, any manual entry of hours by the Associate Controller will be reviewed in the audit report mentioned in Management's Response to Audit Finding & Recommendation #2. The security access for all of the other individuals mentioned has been segregated between entering, processing payroll, generating checks, and posting to the ledger.			System constraints include lack of a two-step process for processing payroll adjustments after the supervisor approval and lack of an audit trail for any changes made after the supervisor approval. Banner XE includes enhancements that are anticipated to reduce risk of improper adjustments being made without detection. However, due to unanticipated factors, including employee turnover and competing priorities in the IT area, this upgrade is currently not scheduled to be implemented until at the earliest the second quarter of 2017. Some compensating controls currently in place include the distribution of personnel reports after each pay to the Financial Managers, audit reports generated from the system to identify irregularities, and external audit procedures performed on payroll.

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PT Segregation of Duties (April 2014)	9/30/17	There is a lack of segregation of duties with the manual (off-cycle) check process. There are individuals who can print manual checks and who have access to the check stock. An individual who has the ability to generate a manual (off-cycle) check should not have access to the check stock.	In order to segregate duties, the individuals who had access to the blank check stock no longer have the ability to initiate a manual check except for one person. As a compensating control, any manual entry of hours by that person will be reviewed in the audit report mentioned in Management's Response to Audit Finding & Recommendation #2.			System constraints include lack of a two-step process for processing payroll adjustments after the supervisor approval and lack of an audit trail for any changes made after the supervisor approval. Banner XE includes enhancements that are anticipated to reduce risk of improper adjustments being made without detection. However, due to unanticipated factors, including employee turnover and competing priorities in the IT area, this upgrade is currently not scheduled to be implemented until at the earliest the second quarter of 2017. Some compensating controls currently in place include the distribution of personnel reports after each pay to the Financial Managers, audit reports generated from the system to identify irregularities, and external audit procedures performed on payroll.
PT Segregation of Duties (April 2014)	09/30/16	There is a lack of segregation of duties within the process of entering and/or modifying the permanent employee file, which includes payroll and benefit information. This increases the risk of errors or fraudulent activity regarding the set up and payment of an employee. We recommend that an individual be assigned to verify that all additions and changes to the employee master file are authorized. This individual should not have access to make entries into the employee master file.	The Employee Processing Center (EPC) in the Human Resource (HR) department is responsible to enter employee information into the Banner employee master file based on approved source documentation. The Banner system cannot separate the ability to update the master file and the ability to approve changes to the master file, nor is it feasible to have and employee review all changes. HR is however in the process of implementing an electronic workflow to segregate these functions with expected implementation commencing December 2014. Currently, as a compensating control in addition to the new hire report, the EPC Manager will continue to review exception reports to identify irregularities and incomplete data. In addition, the number of employees with access to the master file has been reduced.			Continue running parallel testing through Banner EPAF (electronic personnel actions forms). EPAF's have a two step process for approval and application prior to loading into Banner master file.

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PT Contract Management Specific to Services (October 2014)	10/31/15	process in place to per prior to contract exect vendor has effective in surrounding data conf when applicable. We implementing a proce review Service Organ (SOC) to evaluate the and operating effective organization's internal service being provided	ation to verify that a internal controls fidentiality and security, recommend dure to obtain and ization control Reports suitability of the design eness of a service I controls relative to the d.	service organizations procontract execution and the provided throughout the templates for the Standa Agreement (SICA) and Agreement (PSA) will be language to require SOC In addition, as part of Coprocedure will be implest University sponsor of the in place to obtain, review Procurement Services. Agoods and service contrational interpretation of the procure of the interpretation of the place to obtain, review procurement Services. Agoods and service contrational interpretation of the place to obtain, review procurement Services and service contrational interpretation of the place to obtain, review procurement services and service contrational interpretation of the place to obtain, review procurement services and service contrations and efforts made reports.	ovide a SOC report prior to that periodic SOC reports are contract period. Agreement and Independent Contractor the Professional Service e updated to incorporate a reports when appropriate. Ontract Administration, a mented to ensure that the e agreement has a procedure wand file SOC reports with an inventory of existing and the subject to SOC to obtain and review such			The PSA agreement and contract administration procedures were updated July 2015 to incorporate the SOC language (it was determined that the SICA agreement did not need modified). In May 2016, Packer Thomas performed verification procedures regarding the SOC report process. It is their recommendation that the IT department review all SOC reports obtained by the University in order to determine if there are risks to the University that need addressed. We are in the process of reviewing procedures to address the additional recommendations.
PT Events Management and UBIT (April 2014)	12/31/15	and liquor permits correquested. The cause appeared to be the lac and organized system retention. This disorgrisk that these records the event they are need ispute. We recommobe taken: Decide on a filing documents and	of of liability insurance, ant not be located when it is of the problem of the pr	for recordkeeping follow "Records Retention for I Universities in Ohio". I where to store each type liquor permits, etc.) and departments are currentl storage and utilizing sha department access to cer room reservations are ke Other options will be ex organization of and quice	Departments will determine of document (contracts, for how long. Some y scanning documents for red drives for open tain documents. Currently, pt indefinitely in the system.			Policy 3356-9-09 was distributed at all-campus events in January, 2016. Policy can be found here: http://cms.ysu.edu/administrative-offices/university-policies/9-administration-and-personnel. All parties have agreed to initiate in their event-planning process, evaluation and documentation.
PT Security of Personally Identifiable Information (November 2014)	07/31/16	As part of the risk ass data classification pol "Sensitive Information implemented. Highly should be located in the system and evaluated cybersecurity protecti	icy in the University's n Policy should be sensitive PII data he processes and data for additional	Network and Data secur evaluating areas known storage and accessibility department by departme	to utilize PII as well as the of such data on a			The Information Security Officer has prepared an overall plan for the coming year. The plan which is included in Board materials addresses this point. The plan is expected to be fully implemented by January 31, 2018. <b>Deadline revised to January 31, 2018.</b>

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PT Security of Personally Identifiable Information (November 2014)	07/31/16	Audit logs are not routinely reviewed for potential security incidents or breaches. The University should consider using tools to create automatic reports from system activity logs that would identify system anomalies. These exception reports would be sent to IT personnel for investigation and timely follow up.	The University agrees. However, ITS must first implement a central log file repository and retain system logs for a consistent length of time. Once that is achieved, routine scanning of all logs will be explored. Packages that exist for this purpose will be evaluated at that time.			The Information Security Officer has prepared an overall plan for the coming year. The plan which is included in Board materials addresses this point.  Deadline revised to January 31, 2017.
PT Security of Personally Identifiable Information (November 2014)	07/31/16	A list of authorized hardware and software should be complied. The University should employ scanning tools that will periodically scan the network for unauthorized software and devices and create action alerts.	YSU has deployed the Altiris Desktop management system. Not only does it push software, it inventories almost all software packages installed by users with administrator accounts. In addition, Altiris inventories authorized hardware connected to the wired network. YSU is exploring solutions that will identify and send an alert when unauthorized hardware is connected to the wired network.			The Information Security Officer has prepared an overall plan for the coming year. The plan which is included in Board materials addresses this point.  Deadline revised to January 31, 2018.
PT Security of Personally Identifiable Information (November 2014)	07/31/16	The University could configure the system to prohibit the copying of sensitive data onto USB drives, once the highly sensitive data has been identified in the system. In the event that there is a legitimate business need to use a USB drive, the University could configure the system to encrypt sensitive data when copied, or supply selected employees with hardware encrypted USB flash drives for use when copying PII.	The University will review its policies & procedures with regard to extracting PII to any mobile media or local storage in light of improved access restrictions being implemented. This review will include consideration of scanning local storage for PII as we believe PII stored locally poses a more significant security threat than mobile storage.			The Information Security Officer has prepared an overall plan for the coming year. The plan which is included in Board materials addresses this point.  Deadline revised to January 31, 2018.
PT Academic Processes (February 2015)	07/31/16		Human resources personnel are working to implement PeopleAdmin for generating part-time faculty contracts. This process is not simple as it requires the integration of two separate tracking systems; on to pull data from the personnel system and the other to integrate with the student registration system.			Parallel testing through PeopleAdmin continues. After testing is complete, a paperless hiring process will be rolled out. Part-time faculty orientation has been implemented.

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PT Academic Processes (February 2015)	12/31/16	to determine if the Bar capability to calculate hours, non-teaching to	nner System has the and track teaching me, and total faculty ystem does, then the use	Banner has the ability to and there is faculty work capability. A more detail system capabilities shoul academic division is curn Registrar's office to impl and registration system; to of the data available at an tracking and reporting pr			We continue to await implementation of Banner XE. Implementation cannot occur without this critical system upgrade.	
PT Cash Collection Sites (July 2015)	01/31/16	site be locked during be accessible by those supervisory responsible recommend each ticket issued a cash drawer a shift that provides the make change. Cashier responsible for reconcessible for	business hours and only individuals with illities. We also et window cashier be at the beginning of their m with the ability to rs would also be ciling their drawer at the ovide adequate internal	Management agrees and specifically require secur times.				Bursar met with Collection site and the Audit recommendations were put into place. In addition, the office space is being remodeled so that the space is designed as a cashier window.
PT Cash Collection Sites (July 2015)	01/31/16		irector did not nation to the vault. We tor have direct access to ion site and for the y trained on the					Bursar met with Collection site and the recommendation were put into place.
PT Cash Collection Sites (July 2015)	05/31/16	We recommend deposite reviewed and possibly space for a secondary instance there should the form that read, "Deand "Deposit Reviewed and "Deposit Reviewed	modified to include review sign-off. For be separate sections of eposit Prepared By"	deposit slip forms accord				The deposit slips were redesigned to include a space for a secondary review and are now available on the Bursar web-site. The Cashier will notify any Department still using the old forms.
PT Cash Collection Sites (July 2015)	06/30/16	that utilized by the Uninto either the "Cash C	porating a statement es/shortages similar to niversity cashier's office Collection Sites" policy OUs for the collection	Bursar; however the MO Management agrees that	nediately be reported to the U's do not address overages. guidance should be given as ges and will take steps to			All updates are complete.

Legend:	Critical	delay	ehind but manage	eable	On schedule	Completed		
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PT Cash Collection Sites (July 2015)	06/30/16	The MOU for one site contain procedure that is designed to a limited segregation of duties a collections. The personnel at however, were not familiar with procedure, nor had the procedure, nor had the procedure performed. We recommend in assist in implementing the corconsider evaluating the adequation over the past fiscal year.	overcome the associated with the clinic ith the dure been management and acy of deposits	Management agrees with assist in implementing th	this assessment and will is control.			Bursar is meting with the site on 5/12/16.
PT Cash Collection Sites (July 2015)	06/30/16	We recommend all collection services of the University Police deposits. All sites should be a locked money bag for transpote feasible, then the MOU shoul sites that will self transport further provide for dollar limits.	ice to transport equipped with a ortation. If not d be altered for	Management agrees and requirement into all MO			All MOUs have been updated to incorporate guidance regarding utilization of the University Police to transport deposits. The three sites noted in the report that are not currently utilizing Police transport now have language in the MOU that allows for staff transportation under \$1000 and over \$1000 to utilize University Police. Bursar will monitor to make sure sites are adhering to the requirement.	
PT Cash Collection Sites (July 2015)	06/30/16	During audit of one collection site, it was determined that the cash drawers are not being balanced at the end of the cashier's shift, as per the applicable MOU. We recommend all cash drawers be closed and balanced at the end of each cashier shift and evidenced by sign-off by both the cashier and supervisor responsible for verification of the process.		Management agrees.				Bursar is meeting with the site on 5/5/16.
PT Housing and Residence Life (Oct 2015)	06/30/16	We recommend management swipe card system, similar to the University Courtyard apar of the student housing comple	that utilized by rtments, for each	as a need and has begun received preliminary quo	tes to determine project. Plans are to move			Quotes have been obtained and a vendor has been chosen. The PO has been started and the access control system will be in place by mid-summer for plenty of testing prior to fall residence hall move-in.
PT Housing and Residence Life (Oct 2015)	03/31/16	We recommend that criminal checks be performed on all apstudent housing. Furthermore should consider incorporating fee to the process to assist in cost.	oplicants for e, management g an application	and costs associated with final decision for academ	ill research potential vendors			We have yet to obtain three vendors for price comparisons. We have committed to utilizing criminal background checks on all residents and it is only a matter of finding a vendor. <b>Deadline revised</b> to 5/31/16.

Legend:	Critica	l delay	Behind but manage	eable	On schedule	Completed	l	
Audit Name	Deadline	Summary of Recomm	nendation	Summar	y of Response	Status 2/12/16	Status 4/29/16	Comments
PT Housing and Residence Life (Oct 2015)	01/31/16	by the University hour recommended that the Residence Life completes forth in the housing co	n insurance as required sing contract. It is Office of Housing and y with the policy as set ontract, or review its	Housing & Residence L needs to be clarified. W students to provide procuploading a copy of the their application or 2) celiminate the need for sthealth insurance. A finithe start of fall semester February 1, 2016.			The requirement of providing Housing & Residence Life with proof of health insurance has been removed from the Housing Contract.	
PT Housing and Residence Life (Oct 2015)	01/31/16	for all University own	types of living versity should verify consistency of language ed residential contracts. gal department review ng contracts for red disclosures and				The housing contract has been reviewed and updated to reflect more consistency with the University Courtyard lease. The housing contract is more comprehensive. General Counsel has signed off on it and it is currently in place.	
PT Housing and Residence Life (Oct 2015)	04/30/16	on the University web endorsed by the Unive	ersity, yet not owned or ersity. We recommend the feasibility of an agreement with the wned or managed by	move forward with purs	a potential issue and will suing more formal affiliations cilities near and adjacent to			Final draft of a residential affiliation agreement has been completed. We are now putting together an implementation plan that will work with our current partners and guide us moving forward.
PT Compliance Audit (Oct 2015)		it being published or s In addition, the crime	al department for e all disclosures operly included prior to ubmitted to the DOE. and fire statistics & should be reviewed by	The University shall dear Compliance Officer. The continuing and inclusive				YSUPD has assigned Officer William Rogner to the position of Clery Compliance Officer. Officer Rogner has extensively reviewed <i>The Handbook for Campus Safety and Security Reporting</i> , a federal publication that outlines requirements and guidelines for the Clery Act. Officer Rogner has also completed two NACOOP webinars of a ten part series, covering different aspects of Clery; and he will be attending a Clery seminar in June.

Legend:	Critical	delay	Behind but manag	eable	On schedule	Completed		
Audit Name	Deadline	Summary of Recomm	mendation	Summar	Status 2/12/16	Status 4/29/16	Comments	
PT Compliance Audit (Oct 2015)		has not been performed 2012. If someone has responsibility for stuductivities, he or she is recommend that individuals activities.	egarding the Clery Act and since November a significant lent and campus a CSA. We iduals be notified consibility as a CSA and	The YSUPD will annually identify and notify CSAs as to who they are. The YSUPD will develop and work with the Human Resource department to administer and monitor training,. CSA's are informed in training who they can contact regarding any questions.				Officer Rogner has identified a majority of the Campus Security Authorities, and notified them of their role. The CSA's have completed two of the NACOOP webinars with Officer Rogner. Officer Rogner is currently in the process of developing CSA training and reporting modules utilizing the "BlackBoard" academic platform. The platform can be tethered to The Banner System, therefore allowing Human Resources to monitor training. Officer Rogner has distributed his contact information to the current list of CSAs should they need direction.
Crowe Horwath Mgt Let FY 2015 (Oct 2015)		We recommend mana policy and procedures withdrawal date used Funds calculations. V documentation be mai withdrawal dates.	s governing the in Return of Title IV We further recommend	Management will revier procedures to ensure coregulations.	w its existing policy and mpliance with federal			Bursar worked with the Student One Stop who implemented a process whereby the attempted drop date will now be entered in Banner so that Bursar has accurate dates. In addition Student One Stop will use comments and Bursar updated procedures so that staff is required to check comments prior to processing a R2T4.